



AAA Mediation.org™

**FN-1966425 MN-1966425 LN-1966425,  
Esq.**

**Raleigh, North Carolina**



**Current Employer-Title** LedoLaw and Synergy Dispute Resolutions – Managing Member

**Profession** Attorney, Arbitrator, Mediator

**Work History** Managing Member, The Law Offices of Michele A. Ledo PLLC (d/b/a LedoLaw and Synergy Dispute Resolutions), 2003 – Present; Partner, Cozen O'Connor, 2000 – 2003; Associate, Montgomery McCracken Walker & Rhoads, 1996 – 2000; Associate, McLane Graf Raulerson & Middleton, 1995 – 1996.

**Experience** Founding member of LedoLaw and former partner in a large, prestigious Philadelphia law firm. Twenty-eight years of experience litigating cases ranging in complexity and involving issues of antitrust, contracts, intellectual property, product liability, professional malpractice and real estate. Represents both plaintiffs and defendants in actions for money damages and/or injunctive relief before state and federal trial courts, as well as arbitration panels.

Assists individuals with formulating an estate plan to accomplish the transfer of assets during lifetime and/or at death to the persons, and in the manner, most desired while minimizing taxes and other costs through the appropriate use of wills, revocable/irrevocable trusts, powers of attorney and other estate planning instruments.

**Mediator Experience** Mediated over 1,000 disputes between consumers and businesses on-line via Square Trade (the on-line dispute resolution service utilized by e-Bay) ranging in value from a few dollars to several thousand dollars; has mediated approximately 50 matters in litigation ranging in complexity and involving issues of contract, fraud, malpractice and unfair and deceptive trade practices.

**Representative Issues Handled as a Mediator** Issues in on-line matters generally involved breach of contract, failure to deliver goods, goods delivered not as described. Issues in personal injury matters generally involved liability and damages calculations for automobile accidents or damages calculations for injuries stemming from product liability. Issues in breach of contract and fraud cases generally involve fraudulent inducement to enter into contract and business breach. Issue involved in intellectual property generally involve trademark infringement and damages stemming therefrom.

<b>Mediator Style &amp; Process Preferences</b>	Mediation should be viewed by the parties and their counsel as one of many valuable "tools" in their respective "toolboxes" to utilize when attempting to achieve a resolution that is, to the extent possible, in the best interests of all participants. The mediator's role should be to provide the parties with an open, impartial forum within which they can examine their positions anew and collaborate to generate creative, workable options in a cooperative atmosphere. The mediator should facilitate the parties' exchange of information and ideas, attempt to narrow the issues in dispute and identify areas of commonality and attempt to improve the quality and tone of communication between the parties such that, should the mediation be unsuccessful on the date of mediation, the parties will be encouraged to continue settlement discussions in the future with or without the mediator. Where the parties expressly agree, the mediator might assist the parties in understanding the relevant law and the strengths and weaknesses of their respective positions by playing a "devil's advocate" type role. The mediator should expect, and receive, civility from all parties and good faith participation in the process from all parties.
<b>Education</b>	Georgetown University (JD, American Criminal Law Review-1995); Dartmouth College (BA, Sociology modified with Government-1990).
<b>Professional Licenses</b>	Admitted to the Bar: North Carolina (2004), Pennsylvania (1997-inactive), New Hampshire (1995-inactive).
<b>Professional Associations</b>	North Carolina Bar Association (Dispute Resolution Section); Wake County Bar Association; Tenth Judicial District Bar Association.
<b>Mediation Rate</b>	\$300 Per Hour
<b>Languages</b>	English
<b>Citizenship</b>	United States of America
<b>Locale</b>	Raleigh, NC

The AAA's Rules provide the AAA with the authority to administer a mediation including, mediator appointment, general oversight and billing. Accordingly, mediations that proceed without AAA administration are not considered AAA mediations, even when the parties select an mediator who is on the AAA's Roster.

The information contained in this resume has been supplied solely by the individual mediator and may, or may not, be a complete recitation of their experience. The AAA assumes no responsibility for the content, completeness, accuracy, or reliability of the information contained in a mediator's resume. If you have any questions about a mediator's experience or background, you are encouraged to contact your case manager.

Mediators on the AAA Roster are not employees or agents of the AAA.