



AAA Mediation.org™

**FN-2535013 MN-2535013 LN-2535013,
Esq.**

Rancho Cucamonga, California



Current Employer-Title	California Arbitration & Mediation Services, Inc. (CAMS) – Full Time Conflict Resolution Professional/Mediator & Arbitrator Online ADR (ODR) (California) Just Results ADR Services - Full Time ADR professional (Indiana)
Profession	Attorney, Arbitrator, Mediator, Educator
Work History	Arbitrator/Mediator, Just Results ADR Services, 2022 – Present; Arbitrator/Mediator, California Arbitration & Mediation Services, Inc. (CAMS), 2009 – Present; Arbitrator/Mediator/Conflict Resolution Professional/Attorney, Law Office of Donald B. Cripe, 1995 – 2009; Associate Attorney, Bonne Bridges Mueller, O'Keefe & Nichols, 1991 – 1994; Associate Attorney, Law Offices of Schiada & Caballero, 1986 – 1991.
Experience	Civil litigation attorney from 1988 until 2010; 1995 - 2016 Temporary Judge in the civil, family law and criminal departments of the San Bernardino Superior Courts, also served as a Temporary Judge on a frequent basis in Riverside County until 2016. 2008 - Present Court Program Arbitrator and Mediator; Settlement Judge; Online Dispute Resolution (Zoom, Bluejeans, Webex) General civil litigator, plaintiff and defense, in matters including, but not limited to: ONLINE/VIRTUAL DISPUTE RESOLUTION CONSUMER Song-Beverly (Lemon Law) litigation Collections REAL ESTATE (on the California Association of Realtors' Mediation Panel--numerous cases mediated) Quiet Title; Judicial Foreclosure, etc. Residential and Commercial Eminent Domain EMPLOYMENT Wrongful Termination (employment law)

Sexual Harassment
 BUSINESS
 International Contract Disputes
 Domestic Business Disputes
 (Contracts, Shareholder Litigation, etc.)
 Commercial Litigation
 Business Litigation
 Cannabis Law (Represented a grower/distributor and have worked on related legal issues including code enforcement, licensing and intra-industry disputes; many with pro per parties.)
 CONSTRUCTION
 Construction Defects
 Building Contractor Litigation
 Solar installation matters

Substantial Experience With Self-Represented Litigants.
 Numerous jury and bench trials and hundreds of law and motion hearings on most civil and family law issues;

Years of experience in arbitrating cases exceeds mediation experience. On The Kaiser Arbitration panel. Arbitrated cases of many types including professional malpractice (Legal and Medical), Personal Injury, Uninsured Motorist and others.

Mediator Experience

Began mediating cases in about 1996. Have considerable experience with Online Dispute Resolution. Have been the supervising mediator for programs in two separate counties for both civil and family courts. Remain extremely active in the Civil and Family Courts in Riverside County. Mediated approximately 4000 cases of all types including, but not limited to (as indicated above):

ONLINE/VIRTUAL DISPUTE RESOLUTION
 CONSUMER
 Song-Beverly (Lemon Law) litigation
 Collections
 REAL ESTATE (on the California Association of Realtors' Mediation Panel--numerous cases mediated)

Quiet Title; Judicial Foreclosure, etc.
 Residential and Commercial
 Eminent Domain

EMPLOYMENT
 Wrongful Termination (employment law)
 Sexual Harassment

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 International Contract Disputes
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 (Contracts, Shareholder Litigation, etc.)
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Representative Issues Handled as a Mediator

Please refer to the Experience section, above. The issues addressed involved most of the issues related to those areas of law and cases mediated. Have also handled special issues involving cultural differences, religious principals and beliefs and other quite difficult matters.

Mediator Style & Process Preferences

I approach every mediation, including ODR, with patience, attention to the interests of the parties and determination to do the best I can to help the parties resolve their case(s). One of my main goals

in mediation is to encourage party self-determination. Even as a litigator, I consistently tried to move my cases to resolution through Alternative Dispute Resolution, preferably by way of mediation. I am a very active mediator trained and able to employ many approaches from the extremes of Facilitative and Evaluative. My most effective mediation tool is listening. I can tailor my approach to mediation to the desires of the parties and counsel. When I conduct mediation, it is to resolve the matter and not "pro forma." I take this process and my conduct, and my professional reputation as a conflict resolution professional, seriously. I want the parties to any mediation I conduct to leave feeling as had they accomplished something of value even if the case does not settle. I will work with the parties as long as it takes to come to a resolution; I will be the last person in the room; I will not give up until all parties say they are done. I attend every advanced ADR training I am able.

Education

Southwestern University School of Law (J.D., Full Scholastic Scholarship-1988); University of Hawaii, West Oahu College (B.A., with distinction, Class Rank: #1, Psychology-1985).

Professional Licenses

Admitted to the Bar: California (1988-inactive); U.S. District Court: Central District of California (1988); U.S. Court of Appeals, 9th Circuit Court (1989).

Certified by a California ADR organization.

Professional Associations

Member, Indiana Mediation Association; 1998 - Present: California Bar Association; 1991 – Present: Riverside County Bar Association; 1991 – Present: San Bernardino County Bar Association; 2010 – 2017: Southern California Mediation Association; 2010 – 2017: Association for Conflict Resolution; 2010 – Present: American Health Lawyers Association; 2013–2015: Claims Litigation Management Association; 2014-2015: Collaborative Divorce Professionals of the Inland Empire (Board); 2014-2017: Consumer Attorneys of California; 2015-Present: Riverside Superior Court ADR Committee; 2015-2017: BCS Mediation Training: Intermediate to Advanced Trainer; 2016-Present: California Agriculture Mediation Program—Mediator; Present: California Association of Realtors Mediation Panel; 2007 – 2010 & 2017 – 2023: Kaiser Office of Independent Arbitrators.

Recent Publications & Speaking Engagements

PUBLICATIONS:

Mediation In Civil & Family Cases: The Care and Feeding of Trial Counsel;
Mediating The Civil Case: Great Expectations or Reality Check;
The ADR Myth and other fictions;
The Art of Mediation In The Real World;
Shhhh, it-s a secret! (Mediating Cases Involving Insurance Carriers);
Mediation Is Always Voluntary----NOT!;
Mom Always Liked You Best (or The Biased Mediator);
Patience And Solitaire;
Conflict Resolution Without Fear or Risk;
The Mystery of Mediator Credentials;
The Choices We Make and Shooting Ourselves in the Foot;
What Is Mediation?
and dozens more.

Contributing Author: Advanced Guide for Mediators, Susan Nauss Exon, West, 2014

SPEAKING ENGAGEMENTS:

July, 2020: Speaker/Panelist: Dispute Resolution Services--Mechanics and Glitches with Online Mediation/Arbitration

1997-2004: Invited Speaker, The Lifestyles Organization: Alternative Lifestyles and the Law

2010: Guest Speaker: University of LaVerne College of Law--Alternative Dispute Resolution

2011: Guest Lecturer, CSU San Bernardino--Chinese Law Student Exchange Program: Mediation in California

July 2012: CSU San Bernardino: Presentation to students from the Chinese Southwest University of Political Science on the American System of Justice and the American Economic System and System of Finance

Sept. 2012: CSU San Bernardino: Presentation to Delegation of Senior Prosecutors from China on the administration of the Criminal Justice System in Inland Empire, California

March 2013: CSU San Bernardino: Entrepreneurship Training-Conflict Management in Business

April 2013: CSU San Bernardino: College of Education-International Negotiation Skills

September 2013: CSU San Bernardino: College of Education--Presentation to a delegation of Judges from China on The American Judicial System

2009 - Present: Several Speaking engagements for local business and other groups.

Locations Where Parties Will Not be Charged for Travel Expenses California; Northern Indiana - conduct exclusively Online ADR sessions.

Mediation Rate \$475 Per Hour

Languages English

Citizenship United States of America

Locale Rancho Cucamonga, CA

The AAA's Rules provide the AAA with the authority to administer a mediation including, mediator appointment, general oversight and billing. Accordingly, mediations that proceed without AAA administration are not considered AAA mediations, even when the parties select an mediator who is on the AAA's Roster.

The information contained in this resume has been supplied solely by the individual mediator and may, or may not, be a complete recitation of their experience. The AAA assumes no responsibility for the content, completeness, accuracy, or reliability of the information contained in a mediator's resume. If you have any questions about a mediator's experience or background, you are encouraged to contact your case manager.

Mediators on the AAA Roster are not employees or agents of the AAA.